

Founded in 2013, we are Switzerland's oldest, regulated, professional company for crypto-financial services. We played a crucial role in the development of the crypto valley and the overall Swiss blockchain ecosystem. Most of all, we continue to strive forward in delivering cutting-edge solutions for our clients.

## **IT Supporter**

## What will you be working with?

- Handling and coordination of our IT Service Desk
- Solving incoming 1st and 2nd level support tickets
- Taking care of other requests from approx. 200 users within the domain
- Shaping the future IT environment of Bitcoin Suisse
- Supporting and close collaboration with the IT Systems Engineers

## Here is our wish list for what you can do already

- Apprenticeship Information Technology or similar education
- Scripting know-how (e.g. Powershell) and Linux knowhow would be a further asset
- · Ability and initiative to learn and adapt to systems, processes and new technologies
- Passion for crypto assets and blockchain
- Service oriented personality and problem-solving skills
- Good communication skills in English

Are you looking for an exciting and challenging job in a dynamic and international environment where you will play a very important role in the success of the company? And is the opportunity to work with leading organizations within the space of Crypto Finance as well as the opportunity to shape your role and tasks driven by your interests appealing to you?

Note that for this position only direct applications will be considered and with a valid working permit for Switzerland.

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